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| State    | Primary                        |            |                         |  |                    | Secondary  |                       |  |        |        | Mode of Inquiry | Mode of Update |
|----------|--------------------------------|------------|-------------------------|--|--------------------|------------|-----------------------|--|--------|--------|-----------------|----------------|
|          | Last Name                      | First Name | Phone Number            | E-Mail Address   | Last Name          | First Name | Phone Number          | E-Mail Address   |        |        |                 |                |
| AK       | Hord                           | Barbara    | 907-269-5559            | <a href="mailto:doa.dmv.nmvtis.held@alaska.gov">doa.dmv.nmvtis.held@alaska.gov</a>                   | Mellott            | Shelly     | 907-269-5566          | <a href="mailto:doa.dmv.nmvtis.help@alaska.gov">doa.dmv.nmvtis.help@alaska.gov</a>         | Online | Online | Batch           |                |
| AL       | NMVTIS                         | Helpdesk   | 334-242-9007            | <a href="mailto:nmvtis@revenue.alabama.gov">nmvtis@revenue.alabama.gov</a>                           |                    |            |                       | <a href="mailto:nmvtis@revenue.alabama.gov">nmvtis@revenue.alabama.gov</a>                 | SWI    | Batch  |                 |                |
| AR       | NMVTIS                         | Helpdesk   | 800-682-0005            | <a href="mailto:MNMVVTIS.helpdesk@dfa.arkansas.gov">MNMVVTIS.helpdesk@dfa.arkansas.gov</a>           | NMVVTIS            | Helpdesk   | 501-682-2960          | <a href="mailto:MNMVVTIS.helpdesk@dfa.arkansas.gov">MNMVVTIS.helpdesk@dfa.arkansas.gov</a> | Online | Online |                 |                |
| AZ       | Cervantez                      | Gina       | 602-712-8783            | <a href="mailto:GCervantez@azdot.gov">GCervantez@azdot.gov</a>                                       |                    |            |                       |  | None   | Batch  |                 |                |
| CA       | CA NMVTIS                      | Helpdesk   | 916-657-6226            | <a href="mailto:NMVVTIS@dmv.ca.gov">NMVVTIS@dmv.ca.gov</a>   |                    |            |                       |  | None   | Batch  |                 |                |
| CO       | Colorado                       | Helpdesk   | 303-205-5611            | <a href="mailto:DOR_NMVVTIS@state.co.us">DOR_NMVVTIS@state.co.us</a>                                 | England-Moore      | Pamela     | 303-205-5881          | <a href="mailto:pamelaelangdonmoore@state.co.us">pamelaelangdonmoore@state.co.us</a>       | SWI    | Batch  |                 |                |
| CT       | CT NMVTIS                      | Help Desk  | 860-263-5712            | <a href="mailto:dmv.title@ct.gov">dmv.title@ct.gov</a>   | Finch              | Scott      | 860-263-5115          | <a href="mailto:Scott.Finch@ct.gov">Scott.Finch@ct.gov</a>                                 | SWI    | Batch  |                 |                |
| DC       |                                |            |                         |  |                    |            |                       |  | None   | None   |                 |                |
| DE       | Hall                           | Helen      | 302-744-2709            | <a href="mailto:Helen.Hall@state.de.us">Helen.Hall@state.de.us</a>                                   |                    |            |                       |  | SWI    | Batch  |                 |                |
| DT       | Taft                           | Tuwana     | 202-366-1008            | <a href="mailto:tuwana.taft@dot.gov">tuwana.taft@dot.gov</a>   | Whitson            | Anthony    | 202-366-8015          | <a href="mailto:anthony.whitson@dot.gov">anthony.whitson@dot.gov</a>                       | N/A    | N/A    |                 |                |
| FL       | FL NMVTIS                      | helpdesk   |                         |  |                    |            |                       |  | Online | Online |                 |                |
| GA       | Lucindress                     | Cooper     | 404-724-7710            | <a href="mailto:Lucindress.cooper@dor.ga.gov">Lucindress.cooper@dor.ga.gov</a>                       | DOR-NMVTIS-SUPPORT |            |                       | <a href="mailto:DOR-NMVTIS-SUPPORT@dor.ga.gov">DOR-NMVTIS-SUPPORT@dor.ga.gov</a>           | Batch  | Batch  |                 |                |
| GSA (GS) | Tilley                         | Corey      | 703-605-2196            | <a href="mailto:Corey.Tilley@gsa.gov">Corey.Tilley@gsa.gov</a>                                       |                    |            |                       |  | N/A    | N/A    |                 |                |
| HI       | Far                            | Thomas     | 808-532-4325            | <a href="mailto:TIFar@honolulu.gov">TIFar@honolulu.gov</a>   |                    |            |                       |  | Online | None   |                 |                |
| IA       | IA NMVTIS                      | Helpdesk   | 515-237-3156            | <a href="mailto:Dysmail@dot.iowa.gov">Dysmail@dot.iowa.gov</a>                                       | IA NMVTIS          | Helpdesk   | 515-237-3156          | <a href="mailto:MVD_Support@dot.iowa.gov">MVD_Support@dot.iowa.gov</a>                     | Online | Batch  |                 |                |
| ID       | ID NMVTIS                      | Helpdesk   | 208-334-8665            | <a href="mailto:ITDNMVVTISHelpDesk@itd.idaho.gov">ITDNMVVTISHelpDesk@itd.idaho.gov</a>               | Forrey             | Caleb      | 208-334-8549          | <a href="mailto:Jeff.Olien@itd.idaho.gov">Jeff.Olien@itd.idaho.gov</a>                     | None   | Batch  |                 |                |
| IL       | IL                             | Helpdesk   |                         |  |                    |            |                       |  | None   | Batch  |                 |                |
| IN       | IN NMVTIS                      | Helpdesk   | 317-234-5170            | <a href="mailto:nmvtis@bmv.in.gov">nmvtis@bmv.in.gov</a>   |                    |            |                       |  | Online | Online |                 |                |
| KS       |                                |            |                         |  |                    |            |                       |  | None   | None   |                 |                |
| KY       | Reagan                         | Stuart     | 502-564-1257            | <a href="mailto:KyNMVTIS@ky.gov">KyNMVTIS@ky.gov</a>   | Woolums            | Tammie     | 502-564-1257          | <a href="mailto:KyNMVTIS@ky.gov">KyNMVTIS@ky.gov</a>                                       | Online | Online |                 |                |
| LA       | Jarreau                        | Jill H     | 225.925.7917            | <a href="mailto:jill.jarreau@la.gov">jill.jarreau@la.gov</a>   | Burriege           | Datha      | 225-925-7939          | <a href="mailto:Datha.Burriege@dps.la.gov">Datha.Burriege@dps.la.gov</a>                   | Batch  | Batch  |                 |                |
| MA       | Jennifer                       | Ridolfi    | 617-351-9458            | <a href="mailto:Jennifer.ridolfi@state.ma.us">Jennifer.ridolfi@state.ma.us</a>                       | Gower              | kelli      | 410-768-7239          | <a href="mailto:kgower@mva.maryland.gov">kgower@mva.maryland.gov</a>                       | None   | Batch  |                 |                |
| MD       | Armstead                       | Gina       | 410-768-7278            | <a href="mailto:MVA-MD-NMVTIS-HelpDesk@mdot.state.md.us">MVA-MD-NMVTIS-HelpDesk@mdot.state.md.us</a> |                    |            |                       |  | SWI    | Batch  |                 |                |
| ME       | ME NMVTIS                      | Help Desk  | 207-624-9000 ext. 52107 | <a href="mailto:NMVVTIS.BMV@MAINE.GOV">NMVVTIS.BMV@MAINE.GOV</a>                                     | DeMarco            | Abby       | 517-636-0526          | <a href="mailto:SOSNMVTISHelpDesk@michigan.gov">SOSNMVTISHelpDesk@michigan.gov</a>         | SWI    | Batch  |                 |                |
| MI       | Hayward                        | Cheri      | 517-636-4847            | <a href="mailto:NMVVTIS.BMV@MAINE.GOV">NMVVTIS.BMV@MAINE.GOV</a>                                     |                    |            |                       |  | Batch  | Batch  |                 |                |
| MN       | Help Desk                      |            | 651-201-7941            | <a href="mailto:Dvs.nmvtis@state.mn.us">Dvs.nmvtis@state.mn.us</a>                                   | NMVTIS MV Helpdesk |            |                       | <a href="mailto:DOR_ITB_NMVTIS_Users@dor.mo.gov">DOR_ITB_NMVTIS_Users@dor.mo.gov</a>       | Online | Batch  |                 |                |
| MO       | NMVTIS MV                      | Helpdesk   | 573-526-5944            | <a href="mailto:lisa.chism@dot.mo.gov">lisa.chism@dot.mo.gov</a>                                     |                    |            |                       |  | None   | None   |                 |                |
| MS       | Chism                          | Lisa       | 601-923-7635            | <a href="mailto:dmvtitleinfo@mt.mt.gov">dmvtitleinfo@mt.mt.gov</a>                                   | Loehr              | Joann      | 406-444-6550          | <a href="mailto:jloehr@mt.gov">jloehr@mt.gov</a>   | Online | Batch  |                 |                |
| MT       | DOJ MVD Title                  |            |                         | <a href="mailto:DMV.DMVTitle@ncdot.gov">DMV.DMVTitle@ncdot.gov</a>                                   | Boone              | Donna      | 919-861-3350          | <a href="mailto:dkboone@ncdot.gov">dkboone@ncdot.gov</a>                                   | None   | Batch  |                 |                |
| NC       | NC Helpdesk                    |            | 701-328-2765            | <a href="mailto:NMVTIS@ncdot.gov">NMVTIS@ncdot.gov</a>   |                    |            |                       |  | SWI    | Batch  |                 |                |
| ND       | ND Helpdesk                    |            |                         | <a href="mailto:dotnmvtis@nd.gov">dotnmvtis@nd.gov</a>   | Ciecior            | Martin     | 402-471-0635          | <a href="mailto:Martin.Ciecior@nebraska.gov">Martin.Ciecior@nebraska.gov</a>               | SWI    | Batch  |                 |                |
| NE       | NE NMVTIS                      | Help Desk  | 402-471-3918            | <a href="mailto:dmv.dvweb@nebraska.gov">dmv.dvweb@nebraska.gov</a>                                   | NH NMVTIS          | Technical  |                       | <a href="mailto:nmvtis_techsupon@dos.nh.gov">nmvtis_techsupon@dos.nh.gov</a>               | Online | Online |                 |                |
| NH       | NH NMVTIS                      | Business   |                         | <a href="mailto:NMVTIS_HelpDesk@dos.nh.gov">NMVTIS_HelpDesk@dos.nh.gov</a>                           | Michael Leonard    | Charles    | 609-292-3525          | <a href="mailto:Michael.Leonard@dot.state.nj.us">Michael.Leonard@dot.state.nj.us</a>       | SWI    | Batch  |                 |                |
| NJ       | Leonard                        | Mike       | 609-292-3525            | <a href="mailto:NMVTIS_BMV@MAINE.GOV">NMVTIS_BMV@MAINE.GOV</a>                                       | Harvis             | Charles    | 609-777-1408          | <a href="mailto:Charles.Harvis@dot.state.nj.us">Charles.Harvis@dot.state.nj.us</a>         | None   | Batch  |                 |                |
| NM       | Gonzales                       | Bernadette | 505-476-3177            | <a href="mailto:Bernadette_Gonzales@state.nm.us">Bernadette_Gonzales@state.nm.us</a>                 |                    |            |                       |  | None   | Batch  |                 |                |
| NV       | NMVTIS                         | HELPDESK   | 775-684-4858            | <a href="mailto:nmvtis_hd@dmv.nv.gov">nmvtis_hd@dmv.nv.gov</a>                                       | Engle              | Denise     | 775-684-4864          | <a href="mailto:dengle@dmv.nv.gov">dengle@dmv.nv.gov</a>                                   | Online | Batch  |                 |                |
| NY       | NYS DMV                        | Helpdesk   |                         | <a href="mailto:DFINMVVTIS@dmv.state.ny.us">DFINMVVTIS@dmv.state.ny.us</a>                           |                    |            |                       |  | Batch  | Batch  |                 |                |
| OH       | Martin                         | Kenya      | 614-752-7678            | <a href="mailto:NMVTIS@dps.ohio.gov">NMVTIS@dps.ohio.gov</a>   | Blair              | Nancy      | 614-752-7667          | <a href="mailto:NMVTIS@dps.ohio.gov">NMVTIS@dps.ohio.gov</a>                               | Online | Batch  |                 |                |
| OK       | OK NMVTIS                      | Help Desk  | 405-521-3120 ext. 139   | <a href="mailto:NMVTIS_OKTAXMV@tax.ok.gov">NMVTIS_OKTAXMV@tax.ok.gov</a>                             | Vanhook            | Kent       | 405-521-3120 ext. 139 | <a href="mailto:kvanhook@oktax.state.ok.us">kvanhook@oktax.state.ok.us</a>                 | None   | Batch  |                 |                |
| OR       |                                |            |                         | <a href="mailto:NMVTIS@pa.gov">NMVTIS@pa.gov</a>   |                    |            |                       |  | None   | None   |                 |                |
| PA       | PA NMVTIS                      | Help Desk  |                         | <a href="mailto:NMVTIS@pa.gov">NMVTIS@pa.gov</a>   |                    |            |                       |  | None   | None   |                 |                |
| RI       |                                |            |                         |  |                    |            |                       |  | None   | None   |                 |                |
| SC       | South Carolina                 | Helpdesk   | 803-896-0121            | <a href="mailto:DMV_SCNMVTIS@scdmv.net">DMV_SCNMVTIS@scdmv.net</a>                                   | Zilberman          | Ashley     | (605) 773-3545        | <a href="mailto:Ashley.zilberman@state.sd.us">Ashley.zilberman@state.sd.us</a>             | Online | Batch  |                 |                |
| SD       | Hunsley                        | Lynne      | 605-773-2121            | <a href="mailto:Lynne.hunsley@state.sd.us">Lynne.hunsley@state.sd.us</a>                             | O'Day              | Sandy      | (605) 773-3435        | <a href="mailto:Sandy.Oday@state.sd.us">Sandy.Oday@state.sd.us</a>                         | Online | Batch  |                 |                |
| SD       | Weischel                       | Monica     | 605-773-3501            | <a href="mailto:Monica.Weischel@state.sd.us">Monica.Weischel@state.sd.us</a>                         | Rock               | Mike       | 615-741-8364          | <a href="mailto:Mike.Rock@tn.gov">Mike.Rock@tn.gov</a>                                     | None   | Batch  |                 |                |
| TN       | Allen                          | Casey      | 615-253-1347            | <a href="mailto:Casey.Allen@state.tn.us">Casey.Allen@state.tn.us</a>                                 |                    |            |                       |  | Batch  | Batch  |                 |                |
| TX       | Texas DMV                      | Helpdesk   |                         | <a href="mailto:DMV_NMVVTIS_HELPDESK@txdmv.gov">DMV_NMVVTIS_HELPDESK@txdmv.gov</a>                   | UT NMVTIS Help     |            |                       | <a href="mailto:utahnmvtis@utah.gov">utahnmvtis@utah.gov</a>                               | Online | Batch  |                 |                |
| UT       | Johnson                        | Dana       | 801-297-3506            | <a href="mailto:danieljohnson@utah.gov">danieljohnson@utah.gov</a>                                   |                    |            |                       |  | Online | Batch  |                 |                |
| VA       | DMV                            |            | 804-367-2715            | <a href="mailto:NMVTIS@dmv.virginia.gov">NMVTIS@dmv.virginia.gov</a>                                 |                    |            |                       |  | Online | Online |                 |                |
| VT       | Vermont                        | NMVTIS     | Helpdesk                | <a href="mailto:DMV_NMVVTISHelpDesk@vermont.gov">DMV_NMVVTISHelpDesk@vermont.gov</a>                 |                    |            |                       |  | None   | None   |                 |                |
| WA       | Petersen                       | Dana       | 360-902-3690            | <a href="mailto:dpetersen@doj.wa.gov">dpetersen@doj.wa.gov</a>                                       | Reed               | Tammy      | 360-902-3732          | <a href="mailto:treed@doj.wa.gov">treed@doj.wa.gov</a>                                     | Online | Batch  |                 |                |
| WI       | Vehicle Research & Information |            | 608-266-1466            | <a href="mailto:vehiclequestions@dot.wi.gov">vehiclequestions@dot.wi.gov</a>                         |                    |            |                       |  | Online | Batch  |                 |                |
| WV       | DMV IT Systems/NMVTIS Helpdesk |            | 304-926-0703            | <a href="mailto:NMVTISSEVEREDESK@WV.GOV">NMVTISSEVEREDESK@WV.GOV</a>                                 | Hall               | Shawn      | (304) 926-0795        | <a href="mailto:shawn.m.hall@wv.gov">shawn.m.hall@wv.gov</a>                               | SWI    | Batch  |                 |                |
| WY       | DeGrazio                       | Shannon    | 307-777-4825            | <a href="mailto:Shannon.DeGrazio@wyo.gov">Shannon.DeGrazio@wyo.gov</a>                               |                    |            |                       |  | SWI    | Batch  |                 |                |

Please notify AAMVA's Operation's Department at HelpDesk@aamva.org or (888) 226-8280 option 3 if you need to make any changes to your jurisdiction's contact information or if you need additional assistance with other types of contacts.